



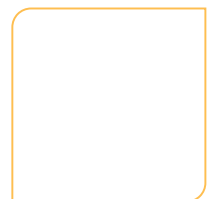
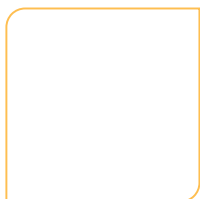
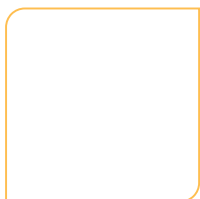
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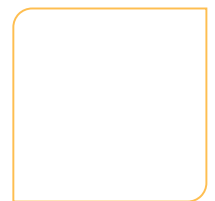
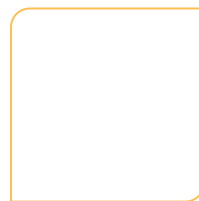
Executive summary





2.0

Introduction





3.0

The measures of performance





Appendix A

